

CEO'S

Report



Hello Members,

It gives me great pleasure to report to you that your Club has made an annual operating profit of \$308,966 for the year ending December 2018. Once again this is a very good result for the club in the current market, when so many small to medium sized clubs are continuing to close their doors. Thankfully your Board of Directors are leading the way in ensuring procedures are in place to guarantee the long term viability of Penshurst RSL Club. The club's Annual Report for 2018 is now available for review on the club's website at penshurstsl.com.au

The club has lodged its Planning Proposal to council seeking approval to have the four blocks of land on Connolly Street rezoned to reflect the same commercial zoning of the two blocks of land on Penshurst Street. Council have commenced to review this Planning Proposal up to a certain stage, however now need to perform their own town centre study for the Penshurst town centre. This study is due to be completed by mid-2019, and we are hopeful that the Planning Proposal will then continue to be processed.

The following renovations were made to the club throughout the year; The Bistro was transformed into a modern eatery offering both western and asian meals. A new dispense bar was built in the gaming area to provide improved service to patrons.

And, the outdoor terrace was modernised with tiling and planters. The club will continue to upgrade member's facilities in the future, however the Board are working through a list of priorities in line with the club's capital expenditure plan.

We have three great shows performing at the club this year, including The Blues Brothers Rebooted Show

featuring Tom Jones on March 23, the Revolution Elvis/Fab 4 show on June 22 and the fantastic Original Sin INXS Show on 12 October. Make sure you book your tickets early for these three great shows.

The AGM will be held on Sunday 31 March 2019 in the club's Auditorium, and I look forward to seeing you there for a 10:00am start.

We are always looking to improve our service to you, so please let us know if we can improve on anything by asking to speak to one of our Duty Managers, or

by simply filling in a Feedback form which is available at the club, you can also provide feedback online at info@penshurstsl.com.au, or write to the club's CEO Chris Hendley.

Once again it has been another successful year for the club and I would like to thank the Board of Directors for developing the club's strategic plan and supporting our team, the management team for their hard work, our staff for their fantastic customer service and teamwork, and of course all of our members for your patronage and loyalty to our friendly club.

Looking forward to an exciting year ahead for our members and in continuing to support our local community and I look forward to seeing you at the Club soon!

A handwritten signature in black ink that reads "Craig Hendley". The signature is fluid and cursive.

Chief Executive Officer