



## **Member's entrance changes at reception commencing July 1st, 2023.**

Dear Member.

Penshurst RSL has been a member of Clubs NSW for a number of years. Clubs NSW are the peak governing body for the NSW club industry, representing more than 1200 clubs.

Recently, Clubs NSW communicated a gaming code of conduct requiring member clubs to implement numerous measures to tackle problem gambling, over a period of time. A number of these measures must be implemented by July 1st, 2023. One of these measures requires clubs to ensure an effective electronic detection system is in place to prevent problem gamblers (self-excluded customers) from entering licensed premises.

In order to best approach this requirement, commencing July 1st 2023, all Penshurst RSL members are required to swipe their member's card through the sign in terminals at reception. By doing so, an electronic record is established and the system will then detect any issues that require addressing by staff.

The member's entry door on the club's basement level has an electronic detection system already in place. As such, the entry process at this door remains unchanged.

The club appreciates your understanding with this change and apologises for any inconvenience caused.

Regards,  
Chris Hendley  
Chief Executive Officer