



Member Update



Doors Opening

I hope you're keeping safe and well. Whilst it's been a challenging time on many fronts we're excited to be re-opening our doors. This will be at **10am on Monday, October 11th**. The club will re-open in line with the guidelines of NSW Health. We are only able to permit entry to those fully vaccinated and/or medically exempt (proof required).

The public health order recently issued by the state government states -

- The club has a legal obligation to check your vaccination, or exemption status, for everyone 16 years and older.
- Anyone 16 years or under entering the club must be accompanied with a fully vaccinated household member.
- The club's capacity will be limited to one person per four square metres indoors, and one per two square metres outdoors.
- Drinking - standing permitted outdoors, indoors must be seated.

- Group bookings will be limited to 20 people, with no group limit once 80% double vaccination is achieved.
- Masks remain mandatory for everyone 12 years and over, in indoor areas only. Staff will also be required to wear masks outdoors.
- All staff and contractors must be fully vaccinated, or medically exempt, to work at the club.

Entry to the Club and Proof of Vaccination

We endeavour to make your entry to the club as hassle free as possible. To do this we kindly ask that you have your proof of vaccination ready to show our staff upon entry to the club. A copy of your vaccination certificate can be obtained as follows -

- Medicare online account
- Express plus Medicare app
- My health record
- Individual healthcare identifiers service
- Australian immunisation register
- Copy of vaccination certificate

Medical Exemption

If you have a medical exemption please show proof with the approved contraindication certificate. This is the only exemption form permitted by the government. Please consult your GP for further information.

QR Code Check In

- Swipe your member's card at the main reception entry terminal. This will automatically check you in to Service NSW. If you're entering through the members entrance please scan the QR code available.
- Staff can help you check in at any time if you experience difficulty.

The good news is we have systems in place that ensure that members only need to prove their vaccination, or exemption, status ***the first time***. On future visits, you will just need to swipe/display your members card.

Like you, our staff will be adjusting to new processes, so please be patient upon entering the venue. We appreciate your patience and support and kindly ask that you work with our reception staff when entering the club. They will be

doing their very best to ensure everyone checks in as needed in our usual friendly manner.

Fines of \$5,000 are applicable for the club, and a \$1,000 fine for individuals, if vaccination requirements are not met. As such, it's imperative we all follow the government guidelines.

Full bar, food and gaming facilities will be available upon re-opening. However, with the exception of champagne breakfast, all promotions and functions are postponed until further notice.

Special Free Offer

As a welcome back offer, all members are entitled to two complimentary drink vouchers and a \$5 discount bistro voucher. Swipe your members card at the rewards terminal before November 30th to redeem your vouchers.

Looking forward to seeing you all soon.

Kind regards,



John Hoban – President



Chris Hendley - CEO